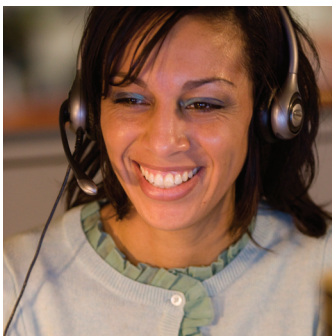


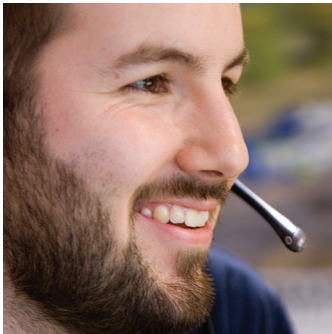


A highly trained, consultative digital marketing partner for your dealership.

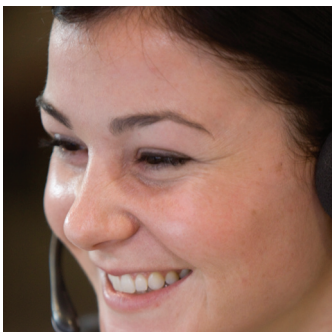
Dealer.com Digital Advisors are dedicated digital marketing consultants for your dealership, and the cornerstone of our customer service commitment to you. Digital Advisors are trained to understand your business and to help you make the most of the Dealer.com platform.



Rishona



Kevin



Elizabeth

Committed to exemplary customer service

Customer service is not a package that we sell at Dealer.com, it is an integral component of the products we offer. Proactive contact with our dealer clients has always been the mission of our Digital Advisor team. Dealer.com Digital Advisors empower their dealers to differentiate their consumer experience and increase financial performance by offering proactive digital consultation and ensuring the complete optimization of the Dealer.com platform. Key Benefits:

- Advise and educate dealers on trends in digital marketing for the automotive industry
- Guide dealers through the Dealer.com platform
- Be a trusted, consultative business partner who understands your dealership's unique business needs
- To be a trained customer service professional
- To be an internal advocate for the dealership

24/7 RapidResponse Technical Support

Highly trained technical support team works closely with our Digital Advisor team to ensure your satisfaction with the Dealer.com platform. This team is trained with deep understanding of the challenges that face dealers day in and day out. They are committed to solving dealership challenges with the utmost commitment to customer satisfaction and urgency.

Our RapidResponse team is available from 8AM to 8PM Monday thru Friday, and Saturday 9AM to 5PM. 24/7 support is available when required.

Regional Directors

Dealer.com has regionalized its account ownership nationwide to better serve all of our customers. The Regional Director is the face of Dealer.com in your market area, and is trained to support your dealership in collaboration and coordination with your Digital Advisor.